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GROUP PREMIUM STATEMENTS

You have access to and can download your employer group client's billing statements from the group carrier websites. You can also request the bill from the carrier by calling their billing department and it will be faxed to you. EMPLOYERS SHOULD NOT SUBMIT MEMBERSHIP CHANGES (CANCELLATION FORMS, NEW EMPLOYEE APPLICATIONS, ETC) WITH THEIR BILL PAYMENT. CHANGES SHOULD NOT BE HAND WRITTEN ON THE BILL. Membership changes should be submitted to the appropriate membership email or fax number.

Premium statements for individuals are not available for viewing or download and the carriers will not fax/email copies of individual client bills.

How to Download a Bill - Aetna

- 1. Go to www.aetna.com/producers
- 2. Click on "Log In/Register"



3. Log In with user name and password

Producer World [®] Log In	Why Register?
User Name:	the informational needs of our producers, general agents and firm employees including access to:
Password:	Get quotes
	 Find compensation information
SECURE LOG IN	Check license status
	Set up direct deposit
Formet Management On Honor Name 2	Get reporting
Register [Your Privacy]	And more
	REGISTER NOW 🔶
	About Producer World Security/Encryption



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4. Click "Small Group"



5. Click "Quoting & Enrollment" then "eBusiness

License and Appointment	Quick Links	Quoting & Enro	Ilment	Products	Document Library	Stay Informed	
Manage Profile & User Access	Quick Links Quoting & Enrol		onment Products Document Library Stay mon				
Find a Doctor	Get a Small Group quote		Quoting & Enrollment				
Find a Medication	Rate sheets						
FAQs							
	Quoting & Renewal Center eBusiness A secure portal to access eEnro <u>1-100 Member Level Census Te</u> Product Availability Look-up Too			eBilling on bet	nalf of your clients. <u>Learn</u>	more	

6. Search for the client by name

Company Directory		
	SE	ARCH
Clear Search More Search Options	705	results
Company Name	Application Access	Company State
▶ DUDERS INC	Enrollment Billing	IL 🔶
PEPPERMONEEZ PIZZA	Enrollment Billing	IL
▶ PRETTY IN PINK, LLC	Enrollment Billing	IL
RED DOG BREWING COMPANY	Enrollment Billing	IL



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7. Click "Billing" under "Connect me to..."

Address: ROSEMONT, IL 60018	or Information		
Contact Info			▲ I want to
SOJO PATEL	8475559101		Add or Edit Subscribers and
			View Plan Sponsor Invoices
Enrollment Summary			Connect me to
	Click links below	(to view, and report on details for each of	Enrollment
GO	these totals		Billing -
Advanced Enrollment Search	8 View Em 15 View Dep	oloyees endents	Request ID Cards
			Enter employee Last Name or SSN in the box below and click "GO"

8. Click "View Invoices" or (Search Invoices and follow the prompts to search for a previous invoice)

Home	Billing	Reports					Ш М
iello Fle our last	xible Be t login w	nefit Serv as 04/18/	ice Corpora 2016 at 03	ration. 03:09:53 PM EST			
R	View I View an	nvoices Id Pay Curr	ent invoice	9	eBilli	ng Activity D	
R	Search Search	Invoices and Manag	e Invoices]		Current Invoices D Open Adjustments D	
	Create Create	Reports and manag	e reports			Scheduled Reports 2 Pending Payments 2	

9. Click "Options" and then "View Invoice"

Your Current	t Invoices	View Current 🗸	Submit					
1 Items 1	1 Items 1 - 1							
	Invoice Level	🗢 Payment Due Date	🗢 Prepared Date	Coverage Period	单 Invoice Number	🖨 Amount		
▼ Options	4677 / 1001	05/01/2016	04/15/2016	05/01/2016- 05/31/2016	H2418080	\$8,579.30		
View Invoice Print invoice	e							

AETNA BILLING DEPARTMENT CONTACT INFORMATION: PHONE – (888) 380-7821 EMAIL - <u>ASGW/MidAmPlanSponsorInquires@AETNA.com</u> COLLECTIONS DEPARTMENT – (866) 497-2855



How to Download a Bill - BCBSIL

- 1. Go to https://producers.hcsc.net/producers
- 2. Log in with Producer Number and Password



3. Click "Blue Access for Employers" at very top of page





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Page 5 Rev. 4/20/2016 4. Type in the group's name or account number and then click on their name

Blue Access for Employers Account Search								
Search for an account by Account Number or Account Name								
Account Number: OR Account Name: PEPPERMONEEZ Find Reset								
Blue Access for Employers Accoun	ts			0				
			Download All Acco	unts 🔒 Print Accounts				
* If multiple billing profiles exist for an account, this date will represent the oldest Paid To Date.								
Account Name	Account Number	<u>Renewal Date</u>	Paid to Date	MLR Rebate Amount				
	000000							

5. Click on "Billing" on the left-hand side of the screen and then "Premium Bills"

		Welc	ome
Employer Home Account Summary Enrollment Employee Maintenance	Account Summary [•] <u>View Details</u> • <u>View Health Plans</u>	PEPPERMONEEZ PIZZA INC Account #:999999 Effective Date: 04/01/2005 Renewal Date: 12/01/2014	Personalize Your BLUE ACCESS FOR EMPLOYERS Home Page
Billing Premium Bills	Employee Maintenance I wan	t to: Select an action	Personalize your home page today
Pay Your Bill	Get Started:	Find an Employee/Dependent	C C C C C C C C C C C C C C C C C C C
View Bill Summary Provide State	the I want to menu, then search for the member OR	CR Last Name First Name Find	Information to educate your employees and manage your benefits program. • Learn More



6. You can view the PDF of the bill or click on "Current Employee Fees" to view a list of the members enrolled on the plan with their month premium amount.

Premium Bills - Bill Sumr	nary						
Bill Profile: 0000 - ALL SUBSCRIBERS							
Bill Period: 06/01/2014-07/01/2014 Rebill: NO ProcessDate: 05/16/2014 -							
Bill Summary							
,							
Current Paid To Date: 06/0	1/2014 <u>View Payment H</u>	istory	A Print Bill Summa				
Download: This Bill Profile	Download No		🕑 <u>View Entire Bill</u>				
©Excel CText			About Your Bill				
	Payn	nents and Adjustments					
Date		Activity	Amount Due				
Previous Amount Billed			\$1,223.6				
Payments							
05/09/2014		Check # 009117	(\$1,223.6				
Adjustments		·					
		NONE	\$0.0				
Total Payments and Adjustments (\$1,223,64							
Total Payments and Adjustmer	nts		(\$1,223,6				
Total Payments and Adjustmer	its	Remaining Balance	\$0.0				
Fotal Payments and Adjustmer	its	Remaining Balance Fees	(\$1,223,6) \$0.0				
Total Payments and Adjustmer	its	Remaining Balance Fees Activity	(\$1,223,6) \$0.(Amount Due				
Total Payments and Adjustmer		Remaining Balance Fees Activity Current Employee Fees	(\$1,223,6) \$0,0 Amount Due \$1,223,6				
Total Payments and Adjustmer		Remaining Balance Fees Activity Current Employee Fees Employee Fee Adjustments	(\$1,223,6) \$0,0 Amount Due \$1,223,6 \$0,0				
Total Payments and Adjustmer	its	Fees Activity Current Employee Fees Employee Fee Adjustments	(\$1,223,6) \$0.0 Amount Due \$1,223,6 \$0.0 \$1,223,6				

Allocated Taxes and Fees: \$36.94

BCBSIL BILLING DEPARTMENT CONTACT INFORMATION:

PHONE - (800) 792-8595



How to Download a Bill - UHC

1. Log in to Employer eServices with your user ID and password

Employer eServices

<i>Please Log In</i> User ID Password	Information You Need When You Need It Employer eServices • Eligibility Updates • Pay Invoices Online • Wellness Tools & Tins	
Log In Forgot User ID? Forgot Your Paceword?	And More! Enjoy a powerful suite of online tools and resources that simplify your job and create a better experience for everyone.	
Forgot Tour Passwora?	Tour the New Site \rightarrow	

2. Hover your mouse over "Invoices" then click on the second Billing link

UnitedHealth	ncare	Employer eServio	ces		
- Select Group - 😡	Dashboard	Manage Employees	Invoices	Tools For Wellness	
Featured Highlights			Billing		
		April i		onoi	Alerts & Notifications
2		Aware	eness	Month	Employer eServices will be masking Employer ID
		Share newslet with your emp	ters, e-mail a loyees.	rticles, videos and more	numbers IE 6 Support Ending.
		Learn More →			Please Update your Browser.



3. Search by the group's policy number, customer number or customer name

Invoices		
Search Help Hide Navigation		
Customer Search		
Enter Customer Search Parameters	;	
Policy Number:	Customer ID:	Customer Name:
(enter complete Policy Number)	(enter complete Customer ID)	(min. of 3 characters, followed by asterisk)
	Reset Search	

4. Click on the Customer ID number

Invoices								
Search Help Hide Navigation								
Customer Search								
Enter Customer Search Parameters								
Policy Number:	Customer ID:	Customer Name: mid*						
(enter complete Policy Number) (enter complete Customer	D) (min. of 3 characters, followed by asterisk)						
Reset Search								
Search Result for Customer Search by Customer Name:mid*.								
Policy Number	Customer ID 7	Customer Name						
MULTIPLE	123456	The Happy Employer						
Row count: 1								



5. By clicking on the invoice numbers you can view current and past invoices and the group's payment history

Invoices										
Search	Invoices	Payment H	istory P	ayment Me	thod	Hide Naviga	tion			
Help	Help									
Open Invoice Listing										
As of 0	4/18/2016									
	Customer I	Name:				(Customer Num	ber:		
La	ast Payment	Rec'd: 03/31/2	2016			Next P	ayment Due D	ate:		
Last	t Payment Ar	nount: \$39,33	6.18			Next	Payment Amo	unt:		
	Current Balance: \$42,436.03*									
View Closed Invoices Select All Deselect All						eselect All				
Open In	voices									
Invoice Date ₹	Invoice Number	<u>Due</u> Date ⊽	Policies 7	<u>Bill</u> Group ₹	Invoice Type ₹	Coverage Type	Payment(s) Pending	Adjustment Pending	Amount	Outstanding Balance
04/16/16	<u>420420</u>	05/01/16	<u>42U555</u>	1	List Adj	CM-HMO NO-HMO POS			\$1,811.09	<u>\$1,811.09</u>
04/16/16	<u>4201111</u>	05/01/16	<u>42U555</u>	1	List	CM-HMO NO-HMO POS			\$40,624.94	\$40,624.94
<								÷.,	* *** *** ***	A 10 100 00

UHC BILLING DEPARTMENT CONTACT INFORMATION:

PHONE - (888) 842-4571

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