



Accessing Customer Service

The Flex Plans Customer Service Team is available to answer all of your questions regarding FSAs, HRAs, MRPs, TRAs, COBRA, debit cards and more. Additionally, they serve as your primary contact for information updates and claims processing. Assistance is just a call, click or email away. Contact Flex today using any of the following methods:

- Call us toll-free at 866-472-0882
- Send a fax to 847-440-9100
- Visit www.myFlexInfo.com, or
- [Click here](#) to send us an email

The team's current hours of operation are 8:30 AM to 5:00 PM Central, Monday-Friday.