

Mobile App

You've heard it was coming and now it's here! The Flex Mobile App is available for your smartphones and tablets.

It's called **Acclaim Mobile** and it can be found and downloaded for free at <u>play.google.com</u> for Android devices or the <u>Apple Store</u> for iPhone or iPad users.

You now have the ability to access your Flex account (FSA, HRA and HSA) when you're on-the-go. The ease and convenience will make keeping track of all your expenses a breeze.

How It Helps

Did you just purchase an item at the pharmacy or pay your doctor's co-pay? Well, now you can submit your claim within seconds of your purchase. Instead of holding on to your claim to submit at a later time, you are able to take a photo right from your device and file the claim immediately.

Features

- ✓ Capture required documentation anywhere by simply taking a photo, and either:
 - submit your claim immediately, or
 - store it in the Digital File Cabinet to submit at a later date
- ✓ Check real-time account balances
- ✓ View account activity such as claim status, claims paid and contributions applied
- ✓ View claim images
- Enter and track Help Tickets
- ✓ Use the Dependent Care Signature feature

Getting Started

Signing up for the Flex Mobile App is as easy as 1, 2, 3!

- 1. Logon to **www.flexiblebenefit.com**. If you've never registered online before and need your Flex account code, please contact our Customer Service Area at **866-472-5351** or email us at **dcinfo@flexiblebenefit.com**.
- Once you login to the Flex website, click on "My Benefits" and then "Access Now".
 Click on "Get Started" under the Mobile Application box and complete the registration process.
- **3.** Grab your device and download the app. Now you are ready to sign in and view your account!



With just a few taps, our secure Mobile App provides an easy and convenient way to access your Flex account whenever or wherever you are.

Life is busy. Simplify things by staying connected using the Flex Mobile App.

