Table of Contents

COMMISSIONS

Aetna Compensation.................................................................2
Blue Cross and Blue Shield Compensation..................................4
Dearborn National Compensation.............................................5
Mutual of Omaha Compensation...............................................7
Principal Financial Group.........................................................7
UnitedHealthcare Group Compensation......................................8
COMMISSIONS

Flex is not provided access to your carrier commission statements. Therefore, we are unable to assist with any issues you may be experiencing with your compensation. Please contact the carrier’s commission department directly and a representative will be able to further assist you. Commission statements are available online through each carrier’s producer portal.

Commission Contact Numbers

<table>
<thead>
<tr>
<th>CARRIER</th>
<th>PHONE NUMBER</th>
<th>FAX NUMBER</th>
<th>EMAIL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aetna</td>
<td>(800) 622-3435</td>
<td>(860) 754-9010</td>
<td><a href="mailto:BrokerComm@aetna.com">BrokerComm@aetna.com</a></td>
</tr>
<tr>
<td>BCBSIL and BCBSTX</td>
<td>(855) 782-4272</td>
<td>(918) 549-3039</td>
<td><a href="mailto:Producer_Service_Center@hcsc.net">Producer_Service_Center@hcsc.net</a></td>
</tr>
<tr>
<td>Dearborn National</td>
<td>(800) 352-3935</td>
<td>(312) 540-3105</td>
<td><a href="mailto:Comm_services@dearbornnational.com">Comm_services@dearbornnational.com</a></td>
</tr>
<tr>
<td>Delta Dental</td>
<td>(630) 718-4819</td>
<td>N/A</td>
<td><a href="mailto:wnartey@deltadentalil.com">wnartey@deltadentalil.com</a></td>
</tr>
<tr>
<td>Mutual of Omaha</td>
<td>(800) 475-4465</td>
<td>(402) 351-2646</td>
<td><a href="mailto:Broker.Compensation@mutualofomaha.com">Broker.Compensation@mutualofomaha.com</a></td>
</tr>
<tr>
<td>Principal Financial</td>
<td>(800) 388-4793</td>
<td>(866) 321-1474</td>
<td><a href="mailto:Commisions.group@principal.com">Commisions.group@principal.com</a></td>
</tr>
<tr>
<td>The Standard</td>
<td>(971) 321-7974</td>
<td>(877) 247-5473</td>
<td><a href="mailto:commiss@standard.com">commiss@standard.com</a></td>
</tr>
<tr>
<td>UnitedHealthcare Group</td>
<td>(888) 641-9147</td>
<td>(860) 702-6807</td>
<td><a href="mailto:agtcomp@uhc.com">agtcomp@uhc.com</a></td>
</tr>
<tr>
<td>Unitedhealthcare/AARP</td>
<td>(888) 381-8581</td>
<td>N/A</td>
<td><a href="mailto:phd@uhc.com">phd@uhc.com</a></td>
</tr>
</tbody>
</table>

Aetna Compensation

To view your Aetna commission statements online, complete the following steps:

1. Go to [www.aetna.com/producer](http://www.aetna.com/producer)
2. Log in to Producer World
3. Click on “Compensation”

4. Click “Get Compensation Statement”
Blue Cross and Blue Shield Compensation

- BCBS commission statements are available on or around the 20th of the month
- Compensation will be received within 5-7 business days after the commission statement is available

To view your BCBSIL commission statements online, complete the following steps:

1. Go to https://producers.hcsc.net/producers/login
2. Log in with your Producer Number and password

3. You should be able to see current and past commission statements once you log in as a producer. Click on the month you want to see and that statement will download as PDF.

For questions about Blue Access for Producers:
Blue Access® Internet Help Desk 888-706-0583
Mon - Fri 7 a.m. - 10 p.m. CT, Mon - Fri 6 a.m. - 9 p.m. MT
Sat 7 a.m. - 3:30 p.m. CT, Sat 6 a.m. - 2:30 p.m. MT
Dearborn National Compensation

✓ Commissions are paid on a monthly basis
✓ On the last production date of a calendar month, commissions are calculated and sent to the producer the 1st day of the next calendar month
✓ Dearborn National has minimum commission earning thresholds before they will release funds
  o For producers being paid by paper check, the minimum earning threshold is $250
  o For producers being paid by electronic funds transfer (EFT), the minimum earning threshold is $10
  o If you do not meet the minimum in a particular month, the balance will roll over to the preceding month(s) until the minimum is met

To view your Dearborn National commission statement online, complete the following steps:

1. Go to www.dearbornnational.com and click on Producers

   ![Dearborn National Website](image)

2. Login under Group Producer Login

   ![Login Form](image)
3. Click the “Commission Statements” tab

4. View current or past statements
Mutual of Omaha Compensation

✓ Commission rates are based on the schedule at the time of the application sign date.
✓ Commission process calculates every Tuesday night. Commission statements are prepared on Wednesday nights. Commission checks are mailed on Thursday. Direct Deposit is generally available on Friday. These dates are modified during holiday weeks.
✓ The minimum check amount will be $250 for a check and $25 for EFT. All commissions payable will be held until the threshold is met.

Principal Financial Group

To view your Principal commission statements online, complete the following steps:

1. Go to www.principal.com
2. Click the drop down arrow under Log In and choose “Advisor” then press “Go”
3. **Click on “Resource Center and select Compensation Statements”**

![Resource Center](image)

**UnitedHealthcare Group Compensation**

To view your UHC commission statements online, complete the following steps:

1. **Go to** [www.unitedeservices.com](http://www.unitedeservices.com)
2. **Enter in your user name and password and hit “Log In”**
3. **Enter User Name and Password**
4. **Click “Compensation”**

![Login](image)