



**BlueCross BlueShield  
of Illinois**

## **KEY ADDRESSES AND PHONE NUMBERS FOR SMALL GROUP ACCOUNTS**

*To make inquiries or submit membership changes, please refer to the phone numbers and addresses in this flier.*



## Membership

## Claims/Benefits

### **BCBSIL non-HMO:**

Blue Cross and Blue Shield of Illinois  
1400 North 30<sup>th</sup> Street  
Quincy, IL 62301-3476  
*Phone:* 800-541-2768  
*Fax:* 855-831-3249  
*Website:* bcbsil.com  
*Email:* quincymembershiptech@bcbsil.com

Blue Cross and Blue Shield of Illinois  
P.O. Box 805107  
Chicago, IL 60680-4112  
*Phone:* 800-541-2767  
855-831-3249

### **BLUEADVANTAGE HMO<sup>SM</sup> and Blue Precision HMO<sup>SM</sup> Network:**

Blue Cross and Blue Shield of Illinois  
2787 McFarland Road  
Rockford, IL 61107-6815  
*Phone:* 800-892-2803  
*Fax:* 800-260-6840  
*Website:* bcbsil.com  
*Email:* hmomembership@bcbsil.com

Blue Cross and Blue Shield of Illinois  
300 E. Randolph  
Chicago, IL 60601-5099  
*Phone:* 800-420-8774

### **DEARBORN NATIONAL:**

Dearborn National  
1020 West 31<sup>st</sup> Street  
Downers Grove, IL 60515  
*Phone:* 800-348-4512  
*Fax:* 630-824-5421  
*Website:* dearbornnational.com  
*Email:* contactus@dearbornnational.com

Dearborn National  
1020 West 31<sup>st</sup> Street  
Downers Grove, IL 60515  
*Phone:* 800-348-4512

### **BLUECARE DENTAL:**

Dental Network of America  
Two TransAm Plaza Drive  
Oakbrook Terrace, IL 60181  
*Phone:* 800-367-6401 (PPO)  
*Website:* dnoa.com

*Phone:* 800-323-7201 (HMO)  
Dental Network of America  
P.O. Box 23059  
Belleville, IL 62223-3059

# General Information

- **BlueCare Connection®:**

Phone: 800-232-7108

- **Prescription Drug Card Inquiries:**

Phone: 800-423-1973

- **Prime Therapeutics® Customer Service:**

Phone: 888-233-0650

Website: [primetherapeutics.com](http://primetherapeutics.com)

- **Prime Therapeutics Mail Order Inquiries (for members):**

Phone: 877-357-7463

Website: [www.myprimemail.com](http://www.myprimemail.com)

- **Supplies or Forms:**

Phone: 866-726-2767

Address: Blue Cross and Blue Shield of Illinois  
1020 West 31st Street  
Downers Grove, IL 60515  
Email: [stock\\_request@bcbsil.com](mailto:stock_request@bcbsil.com)

- **Producer Service Center:**

Phone: 855-782-4272

Email: [Producer\\_Service\\_Center@hcsc.net](mailto:Producer_Service_Center@hcsc.net)

- **Davis Vision:**

Phone: 877-393-8844

- **Davis Vision Provider Finder:**

Website: [bcbsil.com/providers/important\\_info\\_vision.htm](http://bcbsil.com/providers/important_info_vision.htm)

## Key Internet Information

- **Blue Access® for Employers:**

Website: [bcbsil.com/employer](http://bcbsil.com/employer)

- **Internet Help Desk:**

Phone: 888-706-0583

- **Provider Finder®:**

Website: <http://public.hcsc.net/providerfinder/search.do?corpEntCd=IL1>

### SMALL GROUP (1-50) RENEWAL PAPERWORK

Submissions: [SMGRP1@BCBSIL.COM](mailto:SMGRP1@BCBSIL.COM)

Fax: 312-946-3688

## Billing Information

### NON-MEMBERSHIP BILLING:

Phone: 800-414-7147\*\*

**\*\*Billing questions with regard to  
NON-membership issues only**

If you do not use a pre-addressed envelope, send payments to one of the addresses below. Be sure to include your account or group number on the check if you do not have a remittance slip.

### BILL PAYMENT MAILING ADDRESS

Health Care Service Corporation  
25550 Network Place  
Chicago, IL 60673-1255

For even faster service, please send payments to:

### OVERNIGHT/COURIER DELIVERY BILL

#### PAYMENT MAILING ADDRESS

JPMorgan Chase & Co.  
131 S. Dearborn St., 6<sup>th</sup> Floor  
Chicago, IL 60603  
Attn: Health Care Service Corporation #25550

### ACCOUNTS RECEIVABLE DEPT:

855-267-0215, call with late payment information to avoid cancellation.

### ONLINE BILL PAYMENT

Sign up at [bcbsil.com/employer/safe\\_secure.htm](http://bcbsil.com/employer/safe_secure.htm)