# Harken Health Individual Fact Sheet



#### **2016 Plans**

On-Exchange and Off-Exchange		
Harken Health Bronze		
Harken Health Silver I		
Harken Health Silver II		
Harken Health Gold I		
Harken Health Gold II		

#### **Networks Used**

**UnitedHealthcare Choice Plus nationwide network** 

#### **Commissions**

	Year 1	Year 2	Year 3+
Harken	6%	3%	1%

### **Major Hospital Availability**

Hospitals	Harken Health
Northwestern	X
Northshore	X
Rush	X
Advocate	X

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#### **Key Network Features**

- Unlimited primary care free of cost at Harken Health facilities
- Preferred network: All Choice Plus facilities in the service area and selected specialists and sub-specialists
- General network: Remainder of the Choice Plus network both in the service area and nationwide, no referrals
  necessary, and higher out of pocket costs compared to the Preferred network
- Out of network coverage: 80% coinsurance with no out-of-pocket maximum

### **Harken Health Facility Features**

- Members get a team of providers including care provider, health coach, behavioral health specialist, and membership assistant
  - This member care model is what sets them apart in the marketplace. They want to drive membership to utilize services at their local health centers.
- Appointment types:
  - Scheduled appointments
    - ~ Same day or next day available
  - Walk-ins
  - Phone or Video Chat
- Case and disease management services

#### **How to Find Providers**

- 1. Go to <a href="https://www.harkenhealth.com/">https://www.harkenhealth.com/</a>
- 2. Click on the magnifying glass in the upper right hand corner
- 3. Click on Doctors and then enter the zip code
- 4. Or click on Facilities and enter zip code to see hospitals

#### **How to Run Quotes**

- 1. Go to https://www.harkenhealth.com
- Click Get a Quote in the upper left hand corner
- 3. Enter demographic information and then select View Plans

#### For Producers Currently Appointed with UnitedHealthOne

- You can access the producer portal at <a href="https://www.uhone.com/broker/main/default.aspx">https://www.uhone.com/broker/main/default.aspx</a>
- Once appointment is added, you will see Harken plans show up when you create a new prospect/quote.

